

SOLUTION OVERVIEW

Smarter Billing Starts with Seamless System Integration

Modern Billing and Payments—Without Rebuilding Your Entire Tech Stack

Overview

In the insurance industry, modernization is no longer a nice-to-have—it's a strategic imperative. But updating your billing infrastructure shouldn't mean disrupting the systems and workflows on which your business already relies.

That's why Input 1's Digital Billing Solution was designed to integrate seamlessly with your existing environment, utilizing standard APIs, secure data exchange, and a modular architecture. No rip-and-replace. No downtime. Just a more innovative, scalable way to streamline billing and payments.



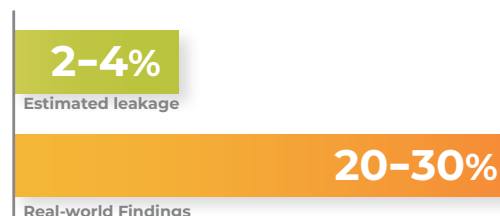
Why a Digital Billing Platform Needs Seamless Integration

Insurance organizations rely on a network of tightly integrated systems, including policy administration, CRM, accounting, reporting tools, and customer portals. When billing isn't connected to the rest, it leads to delays, duplicate work, and missed opportunities.

-  Manual data entry and reconciliation
-  Inconsistent customer communications
-  Revenue leakage and reporting gaps
-  Higher maintenance and support costs
-  Delayed decision-making due to fragmented data

Digital billing means more than just adding payment methods—it requires proper integration across platforms.

P&C Insurance Claims Leakage



Fragmented systems in billing, policy, and claims workflows can result in up to 30% of revenue leaking out—far exceeding industry expectations.

A Digital Billing Platform Built to Work with What You Already Use

Input 1 connects with both modern and legacy systems through RESTful APIs and secure webhooks, as well as enterprise-grade authentication protocols—no complex rebuilds are required. Whether your environment is cloud-based, on-premise, or somewhere in between, integration is straightforward and built to fit your infrastructure.

Key Integration Points:

- **Policy Administration Systems**

Synchronize billing schedules, endorsements, policy changes, and cancellations (in real time or nightly batch)—no dual entry required.

- **CRM & Customer Experience Platforms**

Enable sales and service teams to access billing and payment data within the systems they already use, ensuring timely and accurate communication.

- **Accounting & Financial Systems**

Automate reconciliation and general ledger reporting with direct, secure connections to your finance tools.



Designed for Stability, Security, and Scale

Input 1's billing platform is trusted by over 150 insurance organizations across North America, including carriers, MGAs, and premium finance companies. It's built to support enterprise-grade requirements:

- SOC 2 Type II compliant architecture
- PCI-DSS compliant payment processing
- Role-based access controls and audit trails
- Client-branded and mobile-friendly portals
- Multilingual communications and digital delivery options
- API monitoring and throttling safeguards

Whether you're managing tens of thousands of policyholders or operating in a niche specialty line, Input 1 provides the infrastructure, compliance, and configurability to meet your needs.

Fast, Low Disruption Implementation

Input 1's technical and onboarding teams collaborate directly with your internal stakeholders to define data flows, validate mappings, and ensure compliance—without the burden of a lengthy or risky deployment.

Most organizations are live within 120 days, with:

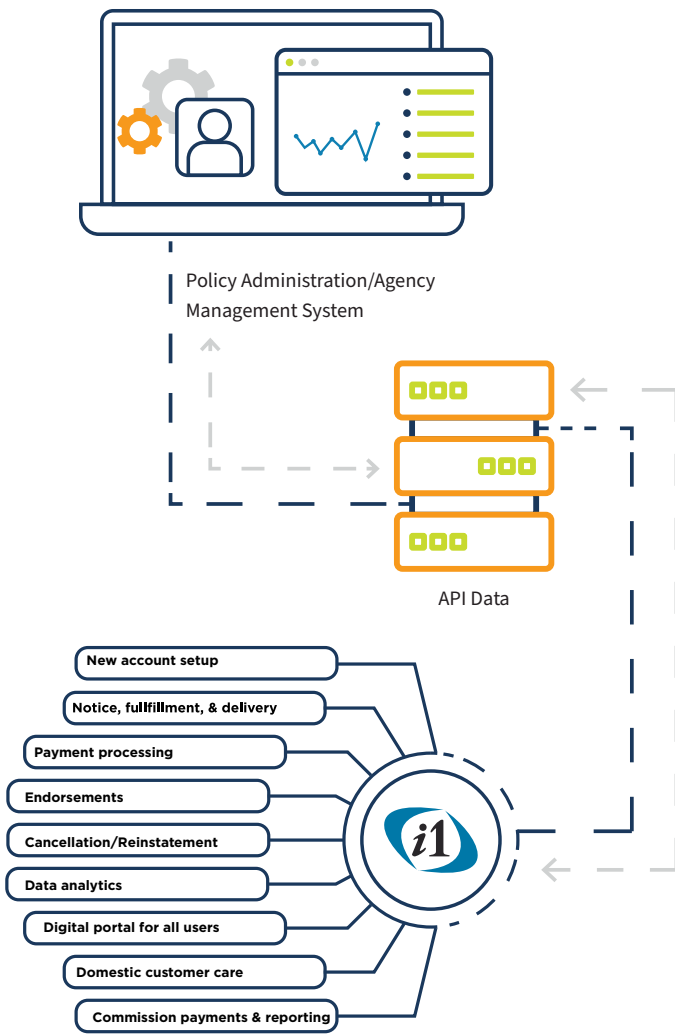
- Low-impact lift for internal IT or development teams
- Improved cloud-based access and functionality for all end-users
- Guided support from discovery through deployment

Transform Billing Without Breaking What Works

It's possible to modernize your billing and payments—enhancing speed, control, and customer experience—without rebuilding your entire system architecture.

With Input 1, you gain:

- A platform that integrates directly with what you already use
- Real-time financial and policy data across your ecosystem
- Rapid capital-light deployment
- Reduced technical debt and manual interventions
- Greater operational efficiency and visibility
- A more intuitive experience for policyholders and staff alike



Ready to Experience the Future of Billing?

If digital billing and payments modernization are part of your digital transformation strategy, Input 1 can help you move quickly with less demand on your internal IT team, at significantly lower costs, and no disruption to your business.

Implementations are completed in weeks, not months. We also handle configuration, support, and compliance, including SOC 2 and PCI-DSS, so your team can stay focused on core priorities.

We understand what’s at stake when core systems are involved. That’s why Input 1 provides reliable digital billing and payment solutions—with a 100% implementation success rate—that align seamlessly with your IT roadmap, scale effortlessly as your business grows, integrate smoothly with your existing technology, and ease operational burdens rather than adding to them. Let’s explore how modernization can happen without the usual risks tied to large-scale system changes.

Request a demo to explore our integration approach and platform capabilities.

What You Get with Input 1’s Digital Billing and Payments Platform

FEATURE	VALUE
RESTful APIs & Webhooks	✓ Real-time data exchange across policy, CRM, and financial systems
Security & Compliance	✓ SOC 2, PCI-DSS, audit readiness, role-based controls
Modular Architecture	✓ Fits legacy and cloud systems without heavy dev lift
White-Labeled Experience Rapid Deployment	✓ Maintain brand trust across billing touchpoints. Most clients go live in under 90 days
Real-Time Dashboards	✓ Visibility across finance, operations, and customer service

Modern billing should move your business forward without slowing down your systems. With Input 1, it does both.